



FULLY INTEGRATED DUAL ADVANTAGE (FIDA) PROGRAM REFORMS

VillageCareMAX Full Advantage FIDA Plan is pleased to announce some exciting changes for the Fully Integrated Duals Advantage (FIDA) Plan. To enhance the ease and value of FIDA, the New York State Department of Health (DOH) and the Centers for Medicare and Medicaid Services (CMS) have reformed the program, with specific attention to improved flexibility for Providers, Participants and Plans.

At the core, FIDA remains true to its original key components:

- **Fully integrated** delivery of Medicaid and Medicare services
- **Person-centered care** that promotes independence in the community
- **Improved quality** through care coordination
- **High quality cost-effective** health care

KEY CHANGES

The Participant's right to choose the make-up of the Interdisciplinary Team (IDT)

- The IDT can be small, consisting of just a Care Manager and Participant. At the Participant's choice, the IDT can include additional individuals including Primary Care Physician (PCP) and others who have knowledge of the needs of the Participant.

More flexible Interdisciplinary Team (IDT)

- Provider participation in an IDT meeting is adjustable, depending on member availability, items being discussed in a given meeting, or the needs, wishes, and goals of the Participant.
- VillageCareMAX will continue to reach out to PCP and other providers participating in care to schedule the Participant's IDT meeting at a convenient time. Once IDT meeting date(s) has been confirmed, an invite notice will be sent out to IDT member(s) with meeting date and location.
- IDT members may meet at different times. The Care Manager may meet separately with different IDT members to develop the Person Centered Service Plan (PCSP). If the Participant's physician is unable to attend meetings, the Care Manager can act as liaison, getting the MD's input and providing updates.
- VillageCareMAX will convene initial IDT meeting no later than 90 days from enrollment effective date to develop the PCSP.
- Primary Care Providers may review and sign off on a completed Person Centered Service Plan (PCSP) without attending IDT meetings. We are now able to accept both written and verbal approval for the PCSP.
- VillageCareMAX will utilize the plan's Utilization Management (UM) process to authorize any medically necessary services included in the PCSP that are outside the scope of practice of IDT members.



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- VillageCareMAX will evaluate the PCSP every 6 months or earlier as required by trigger events, such as a new diagnosis, hospitalization, or change in caregiver status.
- Plans were granted with more flexibility on authorization rules. VillageCareMAX received approval on the authorization changes for the following services. The changes will be effective for dates of service on or after 1/1/2016.
 1. Mental Health Specialty Services (non-physician) - Authorization required after 20 visits
 2. Outpatient Substance Abuse Services - no authorization required
 3. Specialist Services - no authorization required
 4. Outpatient Diagnostic Procedures, Tests and Lab Services - no authorization required
 5. Psychiatric Services - no authorization required

Provider Training

- Provider training including IDT training will be encouraged, but not mandatory.
- VillageCareMAX encourages providers to complete the FIDA training through the Resources for Integrated Care website, which is administered by the Lewin Group and located at: <https://fida.resourcesforintegratedcare.com>. The training includes important information on FIDA with a focus on the special needs of this vulnerable population, and a goal of ensuring comprehensive quality care to FIDA participants.
- For information on website login and training support, please see the FIDA Training Portal homepage for your reference at any time.

ADA Attestation Form

- Providers will not be terminated from the VillageCareMAX network for not answering in the affirmative to elements on the ADA Attestation form.
- The form's goal is to help FIDA participants identify which providers offer specified accessibility features. However, completion of the form or responding in the affirmative to elements included does not alter existing obligations to comply with the ADA.
- FIDA Plans must maintain a complete and accurate provider directory, including information collected by the form.
- Providers are asked to submit completed ADA forms to the VillageCareMAX Provider Relations department.

VillageCareMAX is encouraged by these changes and committed to the success of the FIDA program. We hope that this flexibility will help us work more closely together to enhance the care for Participants. If you have questions, please contact us at 1-800-469-6292.

Thanks for your participation in the VillageCareMAX provider network.